

7 Rules for Scooter Riders

Driver license is required. Only those with a valid driver license are allowed to unlock and ride a scooter.

Wear a helmet. Although not required, a helmet can save a life if one were to have an accident.

Only one person can ride a scooter at a time. Multiple riders on a single scooter is against the law.

Ride in the same direction as the flow of traffic. Under California law, scooters are considered motor vehicles and must obey all California traffic laws. This includes riding with the flow of traffic.

Scooters are not permitted to be ridden on the sidewalk. Ride in bike lanes when available or in the right lane of streets with a posted speed of 25 miles per hour or less. Scooters automatically slow down or stop working if used in non-designated areas such as the sidewalk.

Only ride a scooter when sober. Never ride a scooter when under the influence.

When riding a scooter, make sure to follow all street signs, signals, and markings.



Traffic Safety Partners

San Diego Police Department

9265 Aero Drive
San Diego, CA 92123
Phone: (858) 495-7800
www.sandiego.gov/police

Sustainability & Mobility Department

1200 Third Avenue, Suite 1800
San Diego, CA 92101
Phone: (858) 492-6005
www.sandiego.gov/sustainability

California Office of Traffic Safety

2208 Kausen Drive, Suite 300
Elk Grove, CA 95758
Phone: (916) 509-3030
www.ots.ca.gov
Email: ContactOTS@ots.ca.gov



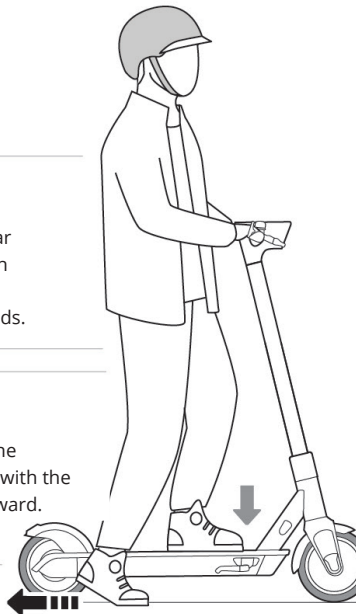
Dockless Scooter User Guide

A safety guide
for electric
scooter use in the
City of San Diego



Climate Action and Scooters

The City of San Diego recently adopted an update to the Climate Action Plan that set a goal of net zero emission by 2035. As part of the Climate Action Plan, the City seeks to reduce greenhouse gas emissions by proving more sustainable mobility options, and when necessary, electric vehicles. Shared scooters and bikes provide you with an option to ditch your car and take short trips, quickly to work, the store or gym, or dinner – because every mile counts!



1 Safety first.

When possible, wear protective gear such as a helmet, knee pads, and elbow pads.

2 Easy takeoff.

Place one foot on the footboard and kick with the other to propel forward.

3 Smooth sailing.

Press the throttle to accelerate. Squeeze the brake lever to stop.



Where to Access and Park Scooters

In San Diego, scooters are located throughout the City, including downtown, college areas, Hillcrest, City Heights, University Heights, North Park, Pacific Beach, Ocean Beach, La Jolla, and Mission Beach. In these neighborhoods, available scooters will be parked in designated corrals. The app of the respective provider can help you locate an available scooter.

When parking a scooter, use a designated scooter corral. Locations can be found within the scooter apps. Once parked, take a picture of the scooter within the app to proceed with ending the ride.

Scooter companies geocode their apps to not allow scooters to be locked in non-permitted areas. Non-permitted areas include:

- Next to a bus stop or bench
- On a sidewalk
- In landscaped areas
- On private property
- In driveways or curb ramps

Access to sidewalks and curb ramps is imperative for those with disabilities - please help keep these pathways clear.

Reporting a Scooter Issue

Scooters not properly parked in a city corral, cluttered on the sidewalk, or those that are damaged/broken can be reported through the City of San Diego's *Get It Done* app. The app can be downloaded on smartphone devices or can be accessed online at sandiego.gov/getitdone.



Get It Done App

